

# RadcliffesLeBrasseur



## Care Home Briefing 76

August 2009

### 24 Hour Advice Line

RadcliffesLeBrasseur specialises in advising care home operators.

We have found in the past that advice is often needed outside ordinary office hours, particularly over the weekend or if an untoward incident occurs during the evening.

For this reason we have developed a 24 hour service. A card providing details of the contact numbers is available. You may find that it is useful to put up the larger card in the office and put the smaller credit card size card in your purse or wallet.

If we can be of assistance outside ordinary office hours because of an urgent need for legal advice, please do not hesitate to telephone the 24 hour advice line. Advice provided is charged at our ordinary hourly rates. There is no additional premium payable or subscription fee to access this service.

If you would like to receive one of these cards please contact Neil Kelly

t. 020 7227 7388 e. [neil.kelly@rlb-law.com](mailto:neil.kelly@rlb-law.com)

#### Recent Publications

- Care Home Briefing 75 - "Voices into Action" Charter (July 2009)
- Care Home Briefing 74 - Personal Expenses Allowance and charging for residential care (April 2009)
- Care Home Briefing 73 - The Care of Home Residents suffering from Dementia (March 2009)

Please refer to our website to review all publications in full.

#### Reader Feedback

Do you have any comments or suggestions for future seminars or publications. We would appreciate hearing from you.

Email [neil.kelly@rlb-law.com](mailto:neil.kelly@rlb-law.com)

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