

RadcliffesLeBrasseur



Healthcare Bulletin

January 2010

Crisis Management

Protect the future of your Business and your Reputation

RadcliffesLeBrasseur specialise in providing practical legal advice to those in the healthcare sector. Acting for some of the largest Private Sector Hospital and Care Home Operators in the country as well as smaller providers has given us a unique insight and ability to offer practical legal solutions in the midst of a crisis.

Although many situations can be dealt with in-house, there are circumstances where urgent practical legal advice is essential for example

- An unexpected suspicious death
- Police Investigations
- Staff attendance at police stations
- Care Quality Commission Enquiries/Investigations
- Care Quality Commission Cautioned Interview
- HSE Investigations and Interviews

Our clients benefit from having access to our team of specialist solicitors who are able to provide immediate advice over the telephone and where matters arise out of hours, emergency advice is provided on our

24hr emergency number: 07802 506 306.

Reputation

Untoward incidents can commonly attract media interest and healthcare providers often have to respond to this with the consequent need to protect your reputation. You will want to do all that you can to protect the reputation of the organisation as well as that of your staff and to minimise the stress that they will no doubt feel.

Our healthcare specialists are experienced in high profile matters across the healthcare sector and can provide you with help and assistance with the PR issues arising.

Policies and Procedures

While a crisis will be inevitable in some situations, our experience is that good policies and procedures will improve this. Accordingly, other services include

Find out more



RadcliffesLeBrasseur has built a reputation for its legal services across the full range of the healthcare sector through working for many of the largest NHS trusts, health authorities, GPs, private sector providers, medical advisers and equipment manufacturers, insurers and medical charities, as well as representing the interests of the public in high profile health related matters.

The firm is particularly renowned for our specialist work in the field of mental health and public law, and is the recognised leader in advising the providers of mental health services.

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Meet the Team

Click here to find out more about our Healthcare Team

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Useful links

- A review of internal operational policies including any serious untoward incident policies.
- The provision of training to staff on Defensive Note Taking, Investigations and Incident Management
- Assistance in the run up to, and attendance at, any Inquest arising out of an untoward incident.



Further details of the latest legal issues are contained within our Briefings. If you would like to receive copies of our free monthly Care Home Briefings please contact the Head of our Care Homes Team

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- [RadcliffesLeBrasseur Seminar Programme](#)
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Contact us

Contact us if you have any queries

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